

What is NC InCK?



North Carolina Integrated Care for Kids (NC InCK) is a new model aimed at improving the way children and families receive care and support services.

Who: All children and youth from birth to age 21 who are insured by Medicaid or NC Health Choice and who live in Alamance, Durham, Granville, Orange, or Vance counties will be automatically enrolled in NC InCK.

Why: NC InCK works to improve children's health and well-being, allow children to be at home in safe and nurturing families, and invest public dollars in new ways that focus on more meaningful measures of child well-being.

What: NC InCK is building solutions across programs that serve children so that we can better work together for children and families. NC InCK works with the doctors and health insurance plans involved in children's health care, schools, early care and education, food, housing, public health services, child welfare, juvenile justice, Mobile Crisis Response, and Legal Aid. All services at NC InCK are optional.

When: NC InCK launches in 2022 and will operate through 2026. The teams leading NC InCK have been working together to design and plan for the model since 2020.

What does this mean for families?

- Children are automatically enrolled in NC InCK based on their age, where they live, and their insurance. Parents do not need to do anything extra to enroll their child in NC InCK.
- Children will still be able to see the same doctors and receive the same services. NC InCK is working to make more supportive services available to more families and to connect the teams who work with NC InCK members so that supports are better coordinated.
- Some families in NC InCK have the option to work with a **Family Navigator**, who, in most cases, will be a care manager assigned to your family by your Medicaid plan or health care provider. For these families, a Family Navigator can support them in achieving their health and well-being goals for their child and coordinating the integrated care team that the family identifies to support their child.
- Some families will also have access to tools available in NC InCK, like a Shared Action Plan, to help all of your child's integrated care team members know your top goals and your child's health and well-being or the NC InCK Integrated Care Platform to more easily share documents and information with your child's integrated care team.
- Families can access information and resource guides about the following services that may be available to support their child's health and well-being:

NC InCK will integrate services across 10 child core service areas



Physical and Behavioral Health



Early care & education



Food



Housing



maternal and child services



Mobile Crisis Response Services



Juvenile Justice



Child Welfare



Legal Aid



Frequently Asked Questions

1. What is a Shared Action Plan?

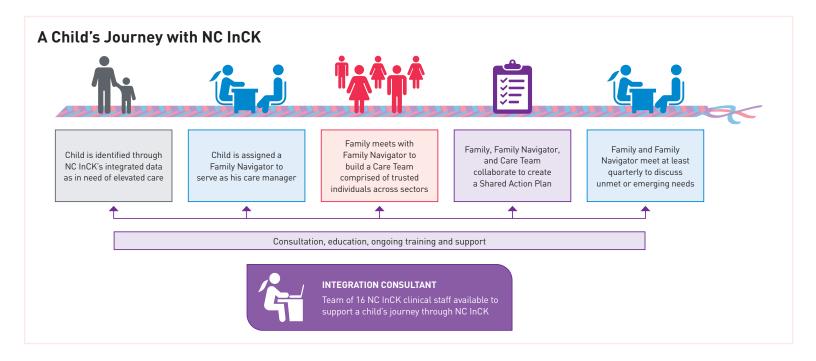
The Shared Action Plan is a document created by a family, their Family Navigators and their integrated care team to help all of your child's care team members know your top goals you're your child's health and well-being. The Shared Action Plan also includes a list of the integrated care team members you have identified for your child, which will make it easier for them to get in touch with each other. The Shared Action Plan can be easily updated and shared with anyone you choose.

2. What is the NC InCK Consent Form?

Your Family Navigator will give you the opportunity to provide consent for your child to have more NC InCK supports. Entities listed on the NC InCK Consent will have permission to:

- View the family's contact information, care management information and Shared Action Plan
- Convene with the family and collaborate regularly in support of the child's health, social, and educational needs
- View a child's page on NC InCK's VirtualHealth Integrated Care Platform where contact information, care management information, and a copy of the consent and Shared Action Plan are stored

Information will be treated with the highest confidentiality standards mandated by applicable law.



Visit our web site at www.ncinck.org to learn more