NC INTEGRATED CARE FOR KIDS

Integrated Care Round: Concrete and Economic Supports pt.2

June 8, 2023: 12:00-1:30 PM

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Welcome to NC InCK Integrated Care Rounds!

As we get started, do the following:

1

Think about the families with whom you work:

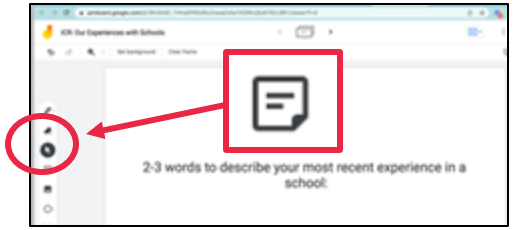
To what concrete and economic supports have you connected families since our first ICR on this topic in March?

2

Open up the link:
https://jamboard.google.com/d/1l-24Bdky_WBY-jPiKteuVtH4BF_ZTyNpI8Q9__TKXXs/viewer?f=0

3

Click the "sticky note" button to make a new note.



Type the support you can provide as a Family Navigator and click "save."



Your sticky note will appear! Resize it/drag it where it can be seen on the slide.

Clappers!

Yousra Razik (Duke)



Yousra really hit the ground running when she joined the InCK team at Duke!

She has done a wonderful job engaging members and prioritizes doing face-to-face visits with engaged families to add a more personal touch to delivering care management support.

She has also done a great job managing some challenging cases and always communicates well with our team of Integration Consultants.

We are so thankful to have Yousra as a part of our team, keep up the great work!

Debra Finley (WellCare)



Debra has been exceptional at reaching out to families/members to engage them for NC InCK.

She does a wonderful job:

- Identifying not only the member assigned to a SIL 2 or 3 but elevating members that are in the household with needs from a SIL 1 to be eligible for NC InCK outreach;
- Providing vetted resources to our members;
- Not only assisting in finding resources for families, but, taking it to the next level by calling providers/resources to confirm they are accepting new members/Medicaid before she provides the number to the family.

Thank you, Debra, for your continued work to provide hands-on care management that supports the NC InCK model.

ICR Survey Results Review

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ICR/Echo Survey Findings

- Large majority of respondents (81%) found ICR & Echo series to be very useful
- Most respondents shared ICR & Echo content with a colleague or family member

73% shared a resource from the Enhanced Services Echo

"I have connected multiple families with **early-head start and head start programs**."

58% shared a resource from the Concrete Economic Supports ICR

"I have assisted a member in obtaining **SNAP** services. I have provided information for **utility** assistance based on member's county of residence. I have also provided **housing assistance** based on member's county of residence."

69% shared a resource from the Summer Supports ICR

"I shared the **summer camp** options to several parents looking for something for the children to do."

Making resources from ICRs most useful

- Family Navigator feedback: Slide deck format may be hard for you to use.
  - Is there a different format that would make the links and programs easier for you to use? (Word doc, running list, slides)
  - How would you like us to share materials? (sent via email, posted online)
  - What format are other resources in that are most helpful to you?

InCK wants to make it as easy as possible to find ICR resources
and use them to support families – Let us know best ways to do that!

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Agenda

1. Importance of Concrete & Economic Supports
2. Review of Supports Shared Previously
3. Support Highlights: Work First, Unemployment, Internet Access
4. Talking to Families about Concrete & Economic Supports
5. Connecting Families to Supports as Part of NC InCK Standards of Care
6. A Look Ahead

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Why Revisit Concrete & Economic Supports?

Around 20% of children in North Carolina experience food insecurity. Those that do are more likely to suffer from frequent headaches and stomach aches, chronic illness, and poor overall health.











Young children who experience poverty in the first years of life are approximately 30% less likely to complete high school than children who do not experience poverty or experience it later in life.

Children in economically insecure households are 7 times more likely to experience neglect. Nearly 85% of families investigated by Child Protective Servcices earn below 200% of the poverty line.









Families experiencing poverty are more likely to experience eviction and housing instability.

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The NC Child Health Report Card found that 40% of children in North Carolina live in poor or low-income households.

Economic Supports Improve Child Outcomes

SNAP/FNS benefits reduce poverty and food insecurity and lead to improved health and economic outcomes, especially for those who receive SNAP/FNS as children.











Children who participate in high-quality early education programs are more likely to graduate high school, less likely to be placed in special education services, and less likely to be retained.

Providing concrete and economic supports to families reduces a family's likelihood of involvement with the child welfare system and reduces the number of children entering foster care.









Rental assistance reduces homelessness, housing instability, and overcrowding and lifts millions of people out of poverty.

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The NC Child Health Report Card found that 40% of children in North Carolina live in poor or low-income households.

Economic & Concrete Supports

Food and Nutrition
- WIC *
- SNAP *
- School Lunches*

Housing
- Rental Assistance*
- Legal Support*
- Home Repairs or Modification*

Miscellaneous
- Clothing
- Furniture
- Transportation
- Food Banks

Legal Aid
- Legal Support and Consultation

Income-related
- Direct Cash Transfer programs
- Work First (NC's Temporary Assistance for Needy Families)
- Unemployment Benefits
- Employment
- Social Security Benefits

Early Childhood & Education
- Childcare vouchers*
- Early Head Start/ Head Start*
- Pre-K*
- Afterschool*
- Summer Camps*
- Extracurricular Activities*

Tax-related
- Earned Income Tax Credit (EITC)*
- Child Tax Credit*

Utilities
- Water*
- Electricity/Heat*
- Internet subsidy
- Phone

Physical Health
- Medicaid/CHIP (Medicaid Expansion)
- Rx assistance

Concrete and economic supports are goods and services that address a family's needs and can serve as protective factors for families, offsetting the impact of poverty.

Review of Concrete and Economic Supports Covered Previously

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Don't Forget: Previous Economic Supports

- **Summer Meals**: Text FOOD or COMIDA to 304-304 to receive a text with the three drive-thru or pickup sites with meals for kids closest to you
- **Food Supports**: WIC, SNAP and School Meals
- **Utility Assistance**: LIEAP, CIP, Water Assistance, TANF
- **Early Childhood Education**: Headstart, Childcare Services Association, Pre-K
- **Housing**: Continuum of Care, PHP Housing Specialist, NC Housing Search
- **Filing Taxes**: SimplifyCT to access Child Tax Credit and Earned Income Tax Credit

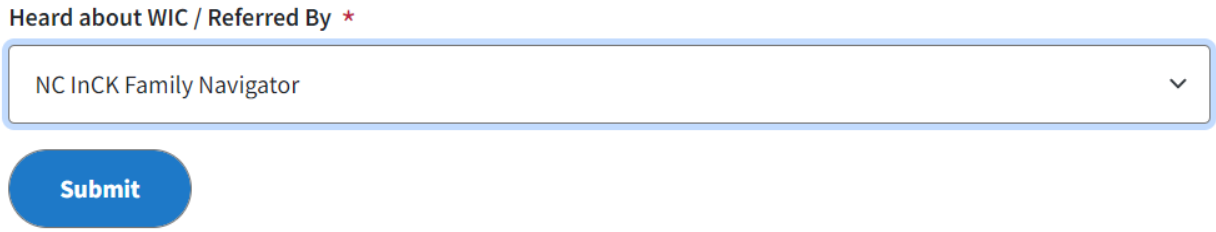
Please find one slide on each of these areas at the end of the deck with links to materials for families.

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WIC Referrals: Learning from You

	Supplemental Nutrition Program for Women Infants and Children (WIC)
Who?	Pregnant/postpartum parents and children 0-5
Eligibility	All Medicaid recipients are automatically eligible
Enrollment	Use DHHS direct enrollment form: ncdhhs.gov/ncwicreferral Follow up with family and fax child's medical records to local WIC clinic

From January – March 2023, "NC InCK Family Navigator" was selected 5 times on the WIC referral form.



Only 56% of people eligible for WIC in NC are enrolled

Support Highlight: Miscellaneous Supports

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Miscellaneous Supports

- Clothing
  - Vouchers for free clothes
  - Work uniform needs
  - Diapers
- Furniture
  - Beds/mattresses
  - Cribs
  - Car seats
- Transportation
  - Vehicles
  - Gas cards
  - Bus passes







Miscellaneous supports usually come from community-based organizations. Eligibility requirements and services vary by county. We need your expertise about what supports exist in our InCK counties!

Jamboard Time!

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Support Highlight: Work First Family Assistance

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Work First Cash Assistance Overview

What is it?

- NC's version of Temporary Assistance for Needy Families (TANF)

What does it do?

- Provides families with short-term training and other services to help parents with at least one child <18 years old (under 19 if still in high school) become employed and move toward self-sufficiency
- Provides monthly cash assistance benefits (see appendix for amounts based on family size)
  - Max benefit for a family of 4: $297/month

Work First Programs

1. Work First Benefits/Employment Services
2. Child Only Services
3. Benefit Diversion
4. Emergency Assistance and Low-Income Services

Work First Mutual Responsibility Agreements (MRA)

- All applicants must agree to and sign MRA-Core, which requires:
  - Children receiving assistance:
    - Have immunizations and regular health screenings,
    - Attend school according to school attendance policy,
  - Minor parents must live with parent or approved adult, attend school according to school attendance policy,
  - Caretakers:
    - Cooperate with Child Support Enforcement
    - Keep all scheduled appointments with Work First caseworker(s), and
    - Contact Work First caseworker if change occurs, within 10 calendar days
- All work eligible applicants must agree to and sign MRA-Plan of Action

Work First Family Assistance and Employment Services

Work First Program	Description
Employment Services	• Single parent federally countable work activity requirements: ➢ Children 6 years and older complete average of 30 hours/week ➢ Children under 6 years complete average of 20 hours/week • Two parent federally countable work activity requirements: ➢ Average of 35 hours/week if not receiving federal childcare assistance ➢ Average 55 hours/week if receiving federal childcare assistance • Possible Supports ➢ High school equivalency and/or vocational training ➢ Job readiness instruction, job searching, resume and interview preparation ➢ Childcare assistance ➢ Transportation assistance ➢ Support for issues related to domestic violence, substance abuse and mental health issues ➢ Budgeting earned income and taking advantage of tax credits ➢ Short term cash assistance
Child-Only Services	• Short term cash assistance for caregivers who are not biological parents and are not legally responsible • Short term cash assistance for parents who are not eligible for services due to: ➢ Recipient of Supplemental Security Income (SSI) benefits ➢ Immigration status ➢ Sanctions • Childcare assistance (some counties)

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Federal and State Time Limits

Federal 60-Month Lifetime

- Adult included month assistance received
- Cumulative total of months received in NC and other states
- Option to request Hardship Exemption

State 60-Month Lifetime

- Custodial parent in home and NOT included in case
- Parents receiving SSI excluded
- Months received in other states do NOT count

State 24-Month

- Work eligible adult active in Employment Services
- Months received in other states do NOT count
- After 24 cumulative months, ineligible 36 consecutive months following termination
- Option to request appeal and/or extension

Benefit Diversion Examples

Mother is on maternity leave and receiving little or no pay. She expects to return to work within 3 months and needs help with household expenses to prevent homelessness.

Father accepted a job offer that begins in a month. He needs financial assistance with rent and car insurance until employment begins to prevent a crisis.

Emergency Assistance (EA) and 200% Services Overview

EA:

- Offered in all counties
- Help families remain off ongoing Work First assistance
- Assist with families' sporadic emergency needs
- Are limited to $300 annual benefit per family

200%:

- Support job retention and advancement
- Strengthen the family
- Promote healthy development of children and parents
- Encourage formation and maintenance of two-parent families

Both:

- Nonrecurring, short-term benefits designed to deal with a specific episode of need
- Not intended to meet recurring or ongoing needs

Eligibility Requirements

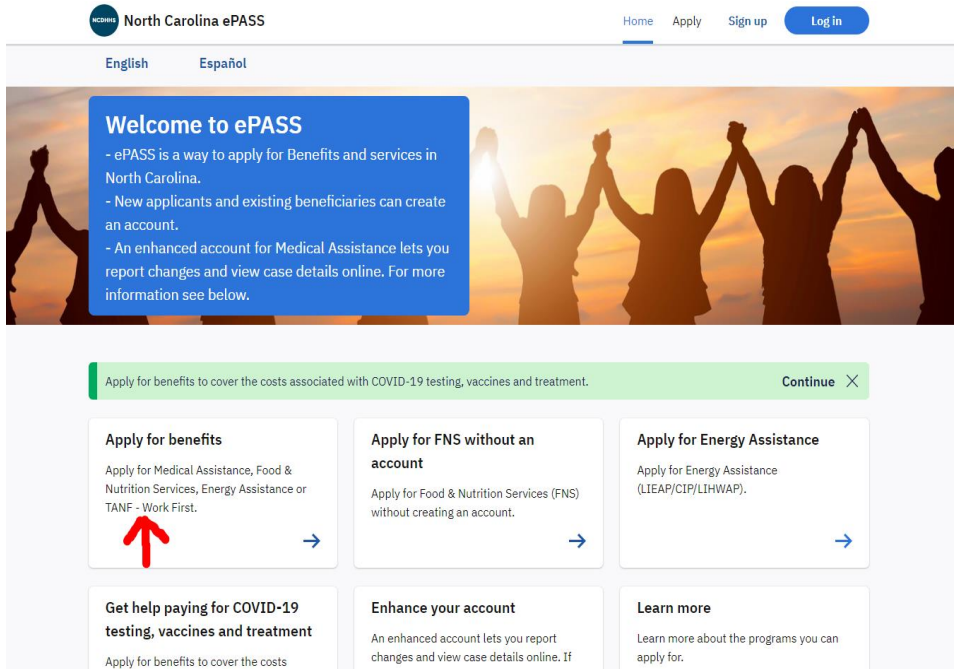
	EA	200%
At or below 200% FPL	X	X
US Citizen	X	X
Child in household meets WFFA age requirement	X	X
Family meets resource limits	X	
Child in household meets age, kinship, and immigration rules		X
Parent in household not receiving WFFA payment		X
Child-only eligible based on receiving WFFA		X

How to Apply for Work First and Low-Income Programs

Contact local Department of Social Services

County	Phone Number	Address
Alamance	336-570-6532	319 N. Graham-Hopedale Road, Burlington
Durham	919-560-8000	414 E. Main Street, Durham
Granville	919-693-1511	410 West Spring Steet, Oxford
Orange	919-245-2800	113 Mayo Steet, Hillsborough
Vance	252-492-5001	500 North Beckford Drive, Henderson

NCDHHS – ePASS



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For information on Verification Requirements, please see appendix.

Summer P-EBT

Summer P-EBT: $120 per eligible student

- Students are eligible if they attended in-person school, and as of May 31st:
  - are enrolled in free or reduced-price lunch at school, OR
  - attend a Community Eligibility Provision (CEP) school, OR
  - are listed on an active SNAP/NC FNS case

- 1-time payment of $120 per eligible student will be sent mid-summer.
  - added to FNS EBT card if the student is listed on an FNS case
  - added to an existing EBT card if the student received P-EBT last year
  - new EBT card will be mailed to families that have not received prior payments

- Young children under age 6 will NOT receive the benefit this year.

Problems with Summer P-EBT? Call 1-866-719-0141, Press Option 2 to speak to a P-EBT representative.

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Phone & Internet Subsidies:
Affordable Connectivity Program (ACP) & Lifeline

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Internet: Affordable Connectivity Program (ACP)

- Medicaid recipients are automatically eligible for the ACP internet subsidy
- Apply online at getinternet.gov

Need: Email address. For immediate approval, use last 4 digits of SS to check eligibility. Online application takes less than 5 minutes.



New monthly internet subsidy (up to **$30/month**) from federal government

- Can lower existing monthly internet bills
- Can be coupled with low-cost plans (< $30/month) to achieve free broadband internet



Provides a 1-time discount up to **$100** on qualified laptop, desktop, or tablet**

- Watch out for potential scams!

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Lifeline Program: Discount on Internet or Phone

- Monthly discount of up to $9.25 on phone or internet service
- You can get Lifeline if you (or someone in your household) participates in Medicaid.
- A household is a group of people who live together and share money (even if they are not related to each other).

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Takeaway = Parents/caregivers of children in InCK can get ACP and Lifeline benefits even if the adults are not on Medicaid.

Use getinternet.gov to apply for ACP & Lifeline

(1) Visit getinternet.gov to apply for the subsidies

- Enter last 4 digits of SS# to get streamlined eligibility confirmation

(2) Call existing internet/phone provider or find a participating provider and enroll in new service

(3) For ACP internet subsidy, 2 options for use

- Option 1 – Apply $30 monthly discount to existing internet plan or home bundle
- Option 2 – Ask to be enrolled in low-cost broadband plan (<$30/month) and apply the $30/month discount to get free broadband internet (but check the speed of the service and ask for details – will that level of connection work for your family?)

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Support Highlight: Unemployment

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Filing for Unemployment in North Carolina

What are Unemployment Benefits?
Unemployment benefits provide temporary payments to eligible workers who lose their job through no fault of their own. (ex. Military Relocation, Illness, etc.)
Who is eligible to apply?
Citizens, Non-citizens, or Nationals who are actively seeking work, physically able and available for work.
If eligible, how do you apply?
Online or by phone (1-888-737-0259) Documents needed to file will vary based on citizenship status and former employment type.
How much can an individual receive? How often and for how long?
In North Carolina, those eligible may receive **up to** $350/week in benefits for **up to** 12 weeks. (Last 6 months of wages are divided by 52 to determine the exact amount)
Once approved, what is required to maintain benefits?
Recipients must complete **weekly** tasks in order to receive payments each week. (1) Search for Work, (2) File Weekly Certifications, (3) Report Work Earnings

Your Role as a FN

- Assist the parent/guardian in applying for unemployment benefits
  - Are they eligible?
  - Do they have access to a computer to complete the digital application?
  - Do they know what documents they will need to complete the application?
- Once enrolled, ensure the parent/guardian understands their responsibilities
  - Are they contacting at least three different employers each week and keeping a record of their work search?
  - Are they completing their weekly certification forms?
  - Are they reporting all forms of income? (work, retirement, workers comp, etc.)
  - Are they registered with a jobseeker account on NCWorks.gov?

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Connect interested, applying, or eligible parents/guardians to workforce development organizations in their area!

Talking to Families about Concrete and Economic Supports

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Poll

Please take a moment to answer the confidential poll question that will come up on your screen:
How comfortable are you talking to families about concrete and economic supports?

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Jamboard

We want to provide resources and support to help you feel comfortable connecting families to these resources. We will also be talking with supervisors and managers to understand any barriers around these conversations from their perspectives.

What are some reasons talking to families about concrete and economic supports can be uncomfortable?

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Suggestion for Discussing Concrete and Economic Supports with Families

1. **Explain** there are resources the family may be eligible for based on their income and provide some examples – food support, internet discount, utility payments

2. **Offer** to provide information about these resources and support in connecting to/applying for the resources

3. **Provide context** that resource eligibility criteria includes a family's income

"Many families are eligible for additional resources based on their income. Examples of these resources include food support, a discount on internet, and utility payment assistance. I can provide you with more information on these resources and help you apply for them. Is this something you are interested in?

A family's income is part of what determines whether a family is eligible for the resource. As I talk you through the resources and applications, the questions I ask about your income or savings are to help determine if you are eligible for these resources."

An Evidence-Based Approach to Supporting Children & Families

- If a family has a specific economic need like rent assistance, connecting them to other economic and concrete supports can offset costs and let them allocate more money to housing needs
- **Concrete and economic support connections should be offered to every family,** even if financial hardship is not a need the family initially identifies
  - The opportunity to engage families for an entire year provides time to connect families to these supports
  - Families may not hear about some of these supports anywhere else

As a Family Navigator, you play an important role in connecting families to resources that improve their financial stability, which can have a positive impact on their health and well-being!

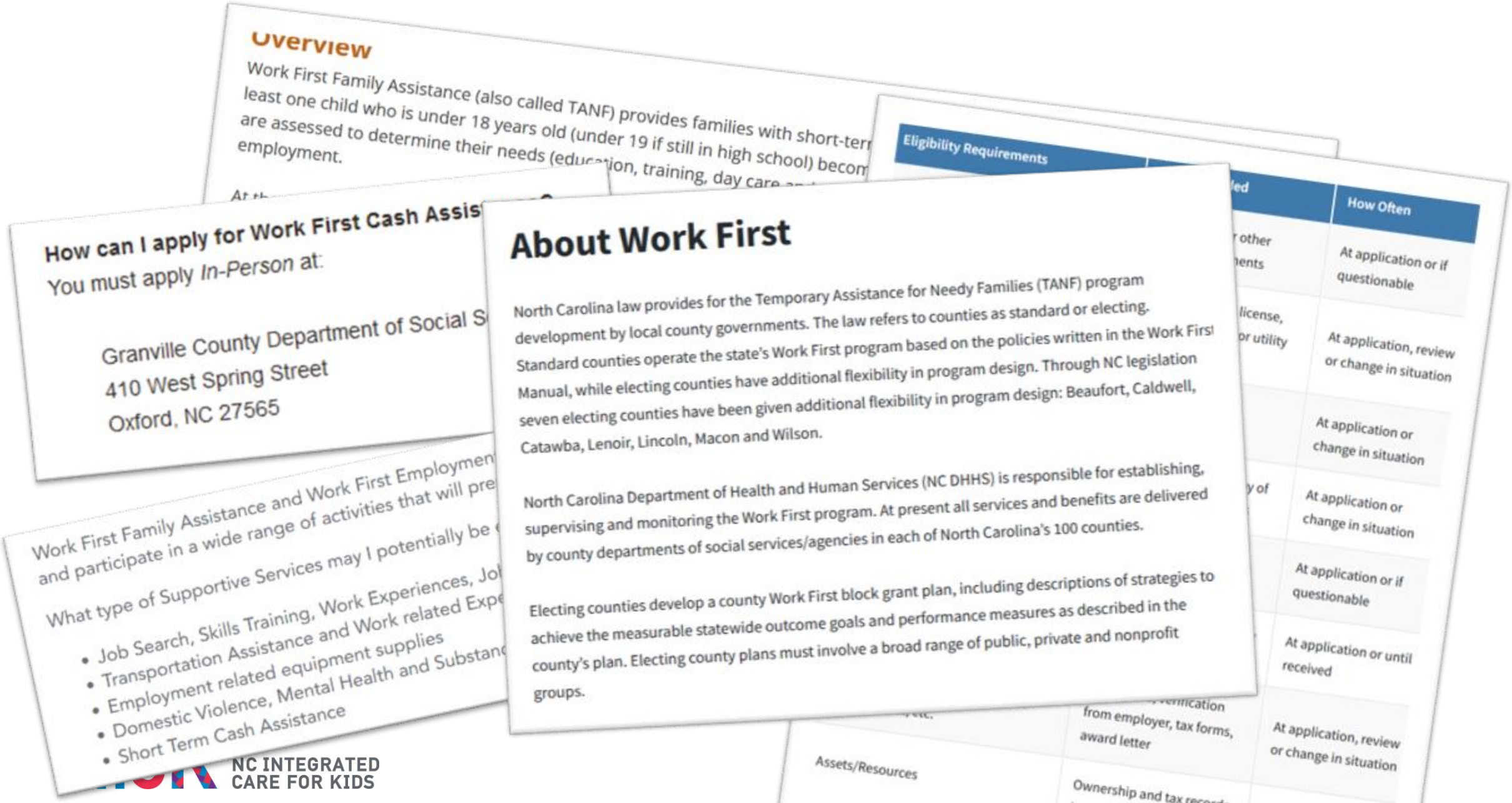
NC InCK Standards of Care and Concrete and Economic Supports

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InCK Care Model Standards of Care

1. **Provide hands-on, integrated care management services**
2. **Connect families to high-value community supports**
3. Engage non-clinical care team members in care management
4. Address children's complex health needs
5. Establish family-centered care plan goals

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Examples of Work First Application Barriers and Hands-On Approaches to Resolve

Barrier	Hands-on Approach
Confusing and/or unlisted documentation & eligibility requirements	• Review list of needed documents with family ahead of DSS visit and make a plan to obtain anything that's missing (e.g. birth cert) • Discuss eligibility requirements and review info like family income to prep for DSS intake visit
Program info written above a college reading level	• Review program information over the phone and confirm family's understanding of basic details
County DSS phone tree for Work First directs back to the main menu	• Contact DSS office to obtain direct contact line for Work First office if possible; if not, give the family a heads up about what to expect and instructions on how to reach a live person via the phone tree
County DSS website info is in English only, and family speaks Spanish	• Call DSS office on family's behalf to determine what language support options are available for them onsite • Using an interpreter, convey information about options to family so they are prepared • If needed, help them ID a bilingual person to accompany them to the DSS office to help with the application process

Economic & Concrete Supports

Food and Nutrition
- WIC
- SNAP/EBT
- School Lunches

Housing
- Rental Assistance
- Legal Support
- Home Repairs or Modification

Miscellaneous
- Clothing
- Furniture
- Transportation
- Food Banks

Legal Aid
- Legal Support and Consultation

Income-related
- Direct Cash Transfer programs
- Work First (NC's Temporary Assistance for Needy Families)
- Unemployment Benefits
- Employment
- Social Security Benefits

Early Childhood & Education
- Childcare vouchers
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- Pre-K
- Afterschool
- Summer Camps
- Extracurricular Activities

Tax-related
- Earned Income Tax Credit (EITC)
- Child Tax Credit

Utilities
- Water
- Electricity/Heat
- Internet subsidy
- Phone

Physical Health
- Medicaid/CHIP (Medicaid Expansion)
- Rx assistance

Concrete and economic supports are goods and services that address a family's needs and can serve as protective factors for families, offsetting the impact of poverty.

A Look Ahead

Thursday, July 13th: 12:00 pm – 1:30 pm

Integrated Care Rounds

Friday, July 28th: 12:00-1:00pm

NC InCK Webinar

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Appendix

Work First Family Assistance

Monthly Benefit and Income Amounts

Information from: NC Work First Policy Manual and NC General Statutes - Chapter 108A Article 2
Amounts may change over time.

Assistance Unit*	Maximum Benefit Payment
1	$181
2	$236
3	$272
4	$297
5	$324
6	$349
7	$373
8	$386
9	$406
10	$430
11	$448
12	$473
13	$496
14	$521

*The assistance unit includes all individuals who live in the home and will receive the benefit

Assistance Unit*	Maximum Income Level
1	$4,344
2	$5,664
3	$6,528
4	$7,128
5	$7,776
6	$8,376
7	$8,952
8	$9,256

Note: The NC General Assembly sets the Work First Family Assistance Income Limits

Work First General Verification Requirements

*Refer to Work First Manual — Policies and Manuals (ncdhhs.gov) for additional information and/or requirements

Eligibility Requirements	What's Needed	How Often
Identity	Passport, ID or other primary documents	At application or if questionable
Address/Living With/Living Arrangement	Valid NC driver's license, lease agreement or utility bill	At application, review or change in situation
Age	Birth certificate	At application or change in situation
Kinship	Birth certificate or copy of court order documents	At application or change in situation
Citizenship/Alien Status	Passport, ID or other primary documents	At application or if questionable
Social Security Number	Valid social security card or number	At application or until received
Income: Wages, self-employment, public benefits, private retirement benefits, trust, etc.	Wage stubs, verification from employer, tax forms, award letter	At application, review or change in situation
Assets/Resources	Ownership and tax records, bank and court documents	At application, review or change in situation

Medicaid Eligibility and Enrollment in NC

Medicaid eligibility in North Carolina:

- For children 0-5, the Medicaid income limit is 215% of the federal poverty level ($57,492/year for a family of 4)
- For children 6-18, the Medicaid income limit is 138% of the federal poverty level ($38,292/ year for family of 4)

Medicaid enrollment in North Carolina:

- 41.2% of children are enrolled in Medicaid or CHIP
- 93.1% of eligible children participate in Medicaid or CHIP

The overwhelming majority of the children and youth elevated for InCK Care Management services qualify for Medicaid based on income and may be experiencing poverty or facing economic hardship.

Summer Food Supports for Children

- All kids and teens ages 18 and under can eat for free in the summer
- No registration, application, or ID is required
- ! Most sites have returned to the requirement that kids must eat meals on-site, not grab-and-go option (some rural areas may have exceptions).
- ! Many sites start operating in mid-June. Often there is a 1-2 week gap between the end of school and start of summer meal programs. Some schools might offer take-home food boxes at the end of the year to cover that gap.

Helping Families Find Summer Meal Locations

- Text FOOD or COMIDA to 304-304 to receive a text with the three drive-thru or pickup sites with meals for kids closest to you

- Use the NC Site Finder Map, from the NC Department of Public Instruction, to find summer meal sites across the state

- Check your local school district's website, social media, and other communications for the most up-to-date information
  - Quality of the information varies a lot from school to school and district to district
  - Some schools/districts post about summer meals on social media, but often this is mixed in with other information

Early Childhood Education/Childcare



Connecting young children to high quality educational opportunities is one of the most important actions Family Navigators can take to promote healthy development and learning and provide a concrete support to families!

Steps for FNs:

- Explore what programs the child qualifies for using the InCK Early Childhood Guide
  - Early Head Start and Head Start
  - NC Pre-K (for children who will turn 4 years old by August 31st)
  - Home Visiting and parenting support
  - Other childcare programs (center-based child care, family childcare homes)
- For programs that are not free, help the family identify resources to pay for childcare (pgs. 7 & 8 in the guide)
- Support families in completing registration/application processes for programs and financial subsidies
- Connect families to Childcare Services Association

More information in the:

- InCK Early Childhood Flyer for Families
- InCK Early Childhood Guide
- Early Childhood Integrated Care Rounds

Utility Assistance

From our ICR in January!

- Low Income Energy Assistance Program (LIEAP)
- Crisis Intervention Program (CIP)
- Emergency Assistance (Short-Term Financial Assistance for Families in Crisis)/TANF
- Low Income Household Water Assistance Program (LIHWAP)
- County-specific programs
- Local agencies and faith-based programs

For more information on assistance programs available in InCK counties, reference page 24 of the NC InCK Housing Guide.

FN Steps to Support Housing Instability

From our ICR in January!

Step 1: Identify and address cross sector needs

Step 2: Connect to Housing Specialist if possible

Step 3: **Contact the Continuum of Care for the county in which the InCK member resides for guidance**

- Many counties have a Coordinated Entry process to access emergency shelter and long-term housing options

Step 4: **Contact the Housing Authority for the county in which the InCK member resides**

Step 5: **Identify affordable housing using NC Housing Search**

Step 6: **Refer to Legal Aid when appropriate**

And remember:

- **Our NC InCK Housing Guide has lots of information on housing resources in each of the 5 InCK counties!**
- **Lean on your IC for support! They can reach out to our Housing Team for ideas and suggestions.**
- **Multiple steps can be taken at once and steps can be taken in a different order depending on situation.**

Filing Taxes

- Tax credits are one of the largest sources of financial support available to families
- Families who have not filed tax returns are at risk of missing out on thousands of dollars each year



Steps for FNs:

- **Ask:** Have you had a chance to file taxes this year and last year? If not, you could be missing out on thousands of dollars for your family through the Child Tax Credit and Earned Income Tax Credit

- **Share referral information:** Connect the family to SimplifyCT's team of certified tax professionals who provide free tax preparation support in English and Spanish
  - Connect online: Free tax help from IRS-certified volunteers. | GetYourRefund
  - Call support hotline at 1-877-907-0937

WIC, SNAP, and School Meals Enrollment

	WIC	SNAP/FNS	School Meals
Who?	Pregnant/postpartum parents and children 0-5	Benefits awarded by household	PreK-12 students enrolled in a participating school (all public schools)
Eligibility	All Medicaid recipients are automatically eligible	Some Medicaid recipients are eligible if income criteria are met	Medicaid-insured students are now being automatically enrolled in free school lunch
Enrollment	Use DHHS direct enrollment form: ncdhhs.gov/ncwicreferral Follow up with family and fax child's medical records to local WIC clinic	Make direct referral to More in My Basket for enrollment support: morefood.org/using-snap/connect-with-snap/	Call the child's school nutrition enrollment specialist with enrollment questions

Remember:

- Only 69% of people eligible for SNAP in NC are enrolled
- Only 56% of people eligible for WIC in NC are enrolled

Enrollment Tips for FNs:

- Actively help the family with completing forms and collecting documentation.
- Follow up with families after applications are submitted to make sure benefits are received and families know how to use them.

From our Echo Series in February!

- Additional Information in InCK Food and Nutrition Guide and Food Integrated Care Rounds