NC InCK NC INTEGRATED CARE FOR KIDS

November 2024

Updates, insights, and opportunities to engage with NC Integrated Care for Kids

Dear NC InCK friends and supporters,

It is hard to believe that we began planning the NC InCK model nearly five years ago! This year we have focused on iteratively analyzing key model components to learn what is working well and where we can make changes. Thus far in 2024, we have connected with nearly 30 families to learn about their experiences with NC InCK care management. Early takeaways from these conversations show promising impacts of care management on entire households and families and opportunities to increase retention by allowing flexibility in when and how we communicate with families. We have also been working diligently to expand our community referral pathways by engaging partners best positioned to identify kids for care management support. Additionally, through continued collaboration with child welfare partners, over 95% of NC InCK-eligible children in foster care are engaged in care management.

Over the next two years, we will continue to create and disseminate comprehensive resources for child health, assess how we can improve model components to support equitable care management and discuss the lessons we have learned.

As always, our goal is to work alongside our community partners to advance whole child and family health and well-being. We welcome your engagement and feedback as we continue to work and learn with you.

In partnership,

Chelsea Swanson, MPH
NC InCK Managing Director

Rushina Cholera, MD, PhD
NC InCK Executive Director

Upcoming Events

NC InCK Webinar: November 7, 2024, 12 pm – 1 pm
Please register here for our upcoming NC InCK Webinar. Visit our website to watch the May 1, 2024 webinar on NC InCK's Alternative Payment Model.

NC InCK Integrated Care Rounds (ICR) on Managing ADHD: November 14, 2024, 12 pm – 1:30 pm
Integrated Care Rounds (ICRs) share tools, resources, and guidance for NC InCK Family Navigators, team members, and other professionals who support and work with children and families with various needs. If you would like to join us for our November ICR on managing ADHD, please email info@ncinck.org.

Care Model Spotlight

Three years after NC InCK's launch, we have:

- Engaged over 2,650 children in care management services
- Outreached over 6,300 families
- Engaged families in qualitative interviews to learn about their experiences with care management services

NC InCK aims to help children and families navigate different child-serving systems to meet their health, education, and social needs.

Below, we have highlighted some outstanding quotes about NC InCK's care management model from qualitative interviews with families.

"This is an excellent program. Anything you need. They do the research. I really feel like they do care. It's not just that caseworker out there, 'Oh, you're another number on a piece of paper."

"[Our Family Navigator] just kind of pulled miracles for me. Honestly, like, she was relentless on trying to get me resources and everything else."

NC InCK Reading Room

We work hard to create and update resources to ensure children and families receive the best care possible. Check out the following resources:

- Children and Youth with Special Health Care Needs (CYSHCN) Guide
- Connecting Families to Economic Supports
- Sleep Hygiene for Children and Families

Stay Connected

Wondering what we have been up to?

- Read recent news stories and visit our resource library
- Watch previous Integrated Care Rounds
- Connect via Facebook
- Email us