NC InCK NC INTEGRATED CARE FOR KIDS

What Medicaid Means for Your Child

What is Medicaid?

Medicaid is a health insurance program. Different insurance companies offer different Medicaid plans. When you sign your child up for Medicaid, you can either choose or be assigned a plan.

What Benefits Does Medicaid Provide My Child?

No matter what Medicaid plan they have, ALL children with Medicaid can get these services for free:

Benefit	What's Covered
Health Care	• Well-child and sick visits with a primary care provider • Mental health services • Specialty care for complex needs • Prescription medications
Dental and Vision Care	• Dental cleanings twice yearly • Eye exam and prescription glasses once yearly • Other dental and vision services as needed
Rides to Appointments	• Rides to and from medical appointments (call Member Services 1-2 weeks before a visit)
Extra Medicaid Plan Benefits	• Resources like baby supplies, asthma supplies, and more*

***Note:** Each Medicaid plan offers different benefits. Call Member Services to learn about extra benefits.

How Do I Get and Use These Benefits?

Call the Member Services number on your child's Medicaid card to find health care providers who accept your child's Medicaid. Use these resources to get help applying for and using Medicaid:

Resource	Information
NC Health Navigator Program	Free help to apply for Medicaid. Visit https://ncnavigator.org/medicaid/ or call 1-855-733-3711
NC ePASS	Website to apply for Medicaid and other benefits like SNAP. Visit https://epass.nc.gov
NC Medicaid Enrollment Broker	Free information about different Medicaid plans and help changing your child's Medicaid plan. Call 1-833-870-5500
NC Medicaid Ombudsman	Free help with problems or questions that your Medicaid plan can't fix. Call 1-877-201-3750
NC Medicaid Provider Finder Tool	List of providers who take different Medicaid Plans. Visit https://tinyurl.com/medicaidmd

Questions? Email us at info@ncinck.org