Resource Companion Document:
Integrated Care Rounds: Serving Families with Mixed Immigration Statuses
April 11, 2024

Document Purpose

This document is intended to be used as a companion to the shared slides from the Integrated Care Rounds on Serving Families with Mixed Immigration Statuses presented on April 11, 2024. This document does not include any new information regarding these resources, rather, provides the resources in one Word document for ease of use. If you would like to learn more about the resources shared, please refer to the shared slide deck or a member of the integration consultant team.

Reminder: This document has been created to respond to feedback received requesting a separate format for resources. If you have any feedback on this document or ideas as to how to best present this information, please reach out to Josie Hatley (anna.hatley@duke.edu).

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Your Perspectives on Serving Mixed-Status Families

Catholic Charities of the Diocese of Raleigh

Large nonprofit network serving families in 54 NC counties (including all NC InCK counties). Services provided through their Burlington location, Centro La Comunidad, include employment assistance, low-cost clinical counseling, and low-cost immigration services. Learn more about their programs and locations here.

El Centro Hispano

Hispanic/Latine advocacy organization serving all NC InCK counties except Alamance. Provides youth engagement and empowerment programming, virtual citizenship classes, community health outreach events, and other services. Learn more here.

El Futuro

Hispanic/Latine-focused behavioral health service provider with offices in Durham and Siler City. Provides outpatient mental health services for children ages 6+ and adults, including individual and group therapy, along with case management, support groups, and other services. More information here.

Federally Qualified Health Centers, Free Clinics, and Local Health Departments

These locations provide health care services (which can include behavioral health, dental, and other services) regardless of insurance status for free or on a sliding scale based on income.

County	FQHCs & Free/Sliding Scale Clinics
Alamance	*FQHCs* • Piedmont Health Services Burlington, Charles Drew, & Scott Community Health Centers (Burlington; Burlington CHC includes dental services) • Piedmont Health Services Sylvan Community Health Center (Snow Camp) *Other Free/Sliding Scale Clinics* • Alamance County Health Department (Burlington; includes behavioral health, pediatric dental services) • Open Door Clinic (Burlington; includes behavioral health, dental, vision services; ADULTS 18+ ONLY)
Durham	*FQHCs* • Lincoln Community Health Center (Durham; multiple sites, including behavioral health, dental, and specialty services and WIC intake) *Other Free/Sliding Scale Clinics* • Durham County Health Department (Durham; includes dental services for children ages 0-21 and pregnant women, maternity care, family planning services, and free breast and cervical cancer screening for uninsured/underinsured and low-income women) • El Futuro (Durham but accepts patients from elsewhere); behavioral health service provider focused on Hispanic/Latine community) • Samaritan Health (Durham; includes vision services)
Granville	*FQHCs* • Rural Health Group at Stovall (Stovall) *Other Free/Sliding Scale Clinics* • Granville-Vance Public Health Department – Granville location (Oxford; includes behavioral health services, WIC intake)

	• Granville-Vance Dental Clinic (Oxford)
Orange	*FQHCs* • Piedmont Health Services Carrboro Community Health Center (Carrboro; includes dental services and WIC intake) • Piedmont Health Services Chapel Hill Community Health Center (Chapel Hill) *Other Free/Sliding Scale Clinics* • Orange County Health Department (Chapel Hill and Hillsborough; includes WIC intake, maternity care, family planning services, discounted pediatric vaccines; Hillsborough location includes dental services) • UNC SHAC Medical Clinic (Carrboro; includes dental clinic based in Chapel Hill)
Vance	*FQHCs* • Rural Health Group at Henderson (Henderson; includes dental services) *Other Free/Sliding Scale Clinics* • Granville-Vance Public Health Department – Vance location (Henderson; includes behavioral health services, WIC intake) • Granville-Vance Dental Clinic (Oxford, but open to Vance County residents)

Health System Financial Assistance Programs

Nonprofit hospital systems offer financial assistance programs to help underinsured and uninsured patients cover health care costs. Eligibility criteria are typically based on income and NC residency (i.e. NOT citizenship status).

- Program information for major health care systems in NC InCK counties:
  - Cone Health
  - Duke Health
  - UNC Health
- Some application processes ask for a SSN but may not actually require one—call ahead and ask on a patient's behalf if they are anxious
- Some systems may require the applicant to apply for Medicaid before applying for financial assistance again, consider calling on an undocumented person's behalf to explain they are not eligible and ask how to proceed

InStepp

Durham-based nonprofit providing low-cost immigration and naturalization services to women as well as employment and economic empowerment workshops (including one program focused on Latina women who are victims of crimes and unemployed/underemployed). More information here.

Legal Aid of NC

Statewide program that provides free legal services for many needs. Services include, but are not limited to:

- Housing Helpline: Free helpline for **assistance with evictions, housing discrimination, landlord-tenant issues**, and other problems
- Immigration Pathways for Victims: **Free immigration assistance for low-income immigrant victims of domestic violence, sexual assault and human trafficking** (note Legal Aid of NC DOES NOT help with other

immigration cases)
- Farmworker Unit: For **migrant and seasonal farmworkers** needing support with issues like **wage theft, workplace safety, discrimination**
- Right to Education Project: For families facing **school enrollment barriers**

For more information, visit their website here.

Connecting Lived Experience to Practice

Bull City Futsal Academy

Durham-based community development organization connecting communities to affordable, accessible futsal and soccer programming. Services include free in-school and after-school programs, free recreational programs, and competitive programs (sliding scale fee structure). Learn more on their website here.

Emily K Center

Durham-based nonprofit organization with four distinct programs at little to no cost for families and designed to build on academic, career, and leadership potential of students who are traditionally underrepresented in higher education. Learn more on their website here.

StudentU

Non-profit organization with an 11-year pipeline of services, walking with students and their families in out-of-school-time from 6th grade to college graduation and providing holistic wrap around support at each step of the way. Nearly all services are little to no cost for families. Learn more on their website here.

Pupusas for Education | So Good Pupusas

Non-profit organization that provides holistic support services and provides scholarships for undocumented students and DACAmented students. Other services include mental health retreats for students and for adult allies. Learn more on their website here.

Navigating Resource Eligibility for Mixed-Status Families

NC Justice Center

Nonprofit organization that provides information and direct legal services to immigrants. NC Justice Center accepts civil and immigration cases; see their Legal Services page for specific types of cases they can assist with. Visit their Immigrant & Refugee Rights page for extensive resources related to topics affecting immigrant and refugee wellbeing, including eligibility for governmental benefits, changes to immigration law, and other important issues.

Resources for Pursuing Special Immigrant Juvenile Status (SIJS)

*SIJS is "a status available to children who are abused, abandoned, or neglected by one or more their parents...**If kids get Special Immigrant Juvenile Status, they get deferred action while they are waiting for their green card, which qualifies them for Medicaid**...the SIJS eventually (there's a long processing time - years) leads to a green card. So, it's a **pathway to a permanent stability and eligibility for benefits and work authorization, and really the best solution for kids who are abused, abandoned, neglected**. It's complicated because it requires a finding from a state court (a finding of abuse, neglect, or abandonment) before you can go to immigration, so it requires a lot of lawyering..." - Kate Woomer-Deters, NC Justice Center*

Organizations that help pursue SIJS for children:
- Church World Service (Durham and Greensboro)
- US Committee for Refugees and Immigrants - NC (Raleigh)
- Justice Matters (Durham)
- Legal Aid of NC – Immigrant Pathways for Victims

    - Note: Due to funding restrictions, undocumented clients of Legal Aid must be victims of domestic violence or sexual assault (including children).
- NC Justice Center
    - Note: Capacity to accept these cases is fairly limited due to attorney staffing constraints
- Private immigration attorneys (if DSS offices/others have ability to pay)

Appendix A: Resources for Refugees & Asylees

TIP: Find additional resources on the Immigration Advocates Network through the National Immigration Legal Services Directory!

Organization	Location of Offices	Contact Information
Church World Service	Durham County: 1410 W Chapel Hill St, Durham, NC 27701 Alamance County: 1423 N Church St, Burlington, NC 27217	Valeria Vizcaino vvizcaino@cwsglobal.org Samira Sariolghalam ssariolghalam@cwsglobal.org
Council on Immigrant Relations	Wake County: 3033 Stony Brk Dr, Raleigh, NC 27604	Cindy Motamen cmotamen@ciraleigh.org (919) 322-0360 (ext: 22)
North Carolina African Services Association	Guilford County: 122 N. Elm Street, Suite 1010 Greensboro, NC 27401	Mary Walker mary@ascafrica.org Kaylyn Brown kaylyn@ascafrica.org

Church World Service

Nonprofit organization that provides resettlement, employment services, & immigration legal services to immigrants with a focus on refugee and asylum seekers. They additionally feature an NC Immigrant Solidarity Fund for mixed status families facing financial hardships. There are two offices in NC InCK target counties; Alamance County & Durham County.

Council on Immigrant Relations

Nonprofit, Christian organization that provides immigration services such as naturalization services to people with a number of immigration statuses, including DACA, U visas, Temporarily Protected Status, and more. More information here.

North Carolina African Services Coalition (NCASC)

Nonprofit refugee support organization serving the Triad area. NCASC provides immigration legal services, resettlement services, employment supports, and intensive case management services. Learn more here.