NC InCK NC INTEGRATED CARE FOR KIDS

ePASS Can Help Lower Your Family's Costs

What is ePASS?

ePASS is a secure website used to apply for benefits like Medicaid or SNAP. These programs can help reduce your household costs. Visit epass.nc.gov to learn more and apply for the benefits listed below.

How do I sign up?

Visit tinyurl.com/whatisepass to learn how to create your account. **Families with non-U.S. citizens can apply**! You can apply for your child, even if you are not eligible. Applying will not affect your chances of becoming a citizen or getting your green card.

How can I get help applying?

Call 1-866-719-0141 for free interpreter help with using ePASS. If you have a lot of questions or a complicated family situation, you can also apply at your local Department of Social Services (DSS). Find your local DSS office at tinyurl.com/NCLocalDSS.

Benefit	Free Application Help
Medicaid – A health insurance program. Visit medicaid.ncdhhs.gov	Make a free appointment with the **NC Navigator Consortium;** visit ncnavigator.org/get-help or call 1-855-733-3711
FNS/SNAP (aka "food stamps") – Money to help pay for food. Visit tinyurl.com/FNSbenefits	1. **More in My Basket** can help you apply. Visit morefood.org or call 1-855-240-1451 (English) or 1-888-382-7105 (Spanish) 2. **Food Bank of Central & Eastern NC** can help you apply and find other food resources. Visit tinyurl.com/ncfoodform or call 1-800-358-8189 to find your local food bank.
Work First Family Assistance (aka "TANF") - A training program, help with bills, and other support to find and keep a job. Visit tinyurl.com/NCTANF	DSS staff offer free application help.
Childcare Subsidies – Money to help pay for childcare. Visit tinyurl.com/NCchildcarehelp	**Early Years** can help you apply. Visit earlyyearsnc.org or call 1-855-327-5933. Spanish-speaking staff are available; remote interpretation is available in other languages.
LIEAP/LIHEAP – Money to help pay for utilities like heating. Visit tinyurl.com/LIEAPNC	**On or after January 1st, apply as early as possible on ePASS or your local DSS**. DSS staff offer free application help. Note: Families with members aged 60+ or with a disability can apply on or after December 1st.
Crisis Intervention Program (CIP) – Money to help pay for heating or cooling costs. Visit tinyurl.com/crisisprog	**On or after July 1st, apply ASAP on ePASS or through your county DSS**. DSS staff offer free application help.

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What do I need to apply?

To apply for benefits, you will need some of the documents below. For some benefits, you may need to provide information like proof of pregnancy, childcare provider information, or medical records.

Required Information	Acceptable Forms
Social Security Number (SSN)	• Social security card OR proof you have applied for one. *Note: If you or someone in your family cannot provide an SSN for ePASS, visit your local DSS office for help to apply.*
Photo ID	• Driver's license • North Carolina ID • Passport • School ID
Proof of age/relationship	• Birth certificates (for children) • Court orders or guardianship documents, if someone other than a parent is the caregiver
Proof of residency	• Utility bills • Rent/mortgage statement • Vehicle registration with NC address
Proof of household income	• Recent pay stubs • W-2/tax returns • SSA/SSI/VA award letters • Unemployment statement(s) • Self-employment records • Child support received
Proof of household expenses	• Rent/mortgage statement • Utility bills • Childcare receipts • Child support paid • Medical bills and receipts