Food Safety and Recalls Resource Guide for Care Managers

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Food recalls can happen at any time and may involve products families commonly have at home. It is important to know where to find reliable, up-to-date information and guidance.

How to use this guide: The resources below provide up-to-date information directly from trusted sources and can be helpful to check current recalls, search for specific products and review recall details.

Resource	Details
★ **FreshRecall** **Best for: Fast Facts** Quickly search for a specific food product, view easy-to-understand recall details, product images, lot numbers, and where the product was sold.	**FreshRecall** is a free, user-friendly search tool that makes FDA and USDA food recall information easier to find and understand. **How to use:** Search for a specific food or product using the search bar or use the **Browse** feature at the top of the webpage to filter recalls by state, date, or other criteria. For North Carolina specific recalls visit https://freshrecall.com/ Each recalled product has a dedicated page with information like: • Affected product(s) and images • Lot numbers and barcodes • Recall date and current status • Reason for the recall • Where the product was sold • Company contact information **Case Manager Tip:** Use FreshRecall when a family is unsure whether a food product in their home has been recalled. Product images, lot numbers, and barcodes can make it easier to determine whether a specific item is affected.
U.S. Food and Drug Administration (FDA) **Best for: Company Released Announcements** Checking official recalls and safety alerts for FDA-regulated products (not just food!).	**The U.S. Food and Drug Administration (FDA)** maintains a searchable list of recalls, market withdrawals, and safety alerts for FDA-regulated products. **How to use:** Search or filter the database to find current and past recalls by product type, including Food & beverages | Dietary supplements | Cosmetics | Medical devices | Drugs | Radiation-emitting products | Other FDA-regulated products. The FDA offers a recall subscription service where users can sign up to receive daily or weekly notification of all FDA recalls.

U.S. Department of Agriculture (USDA) Food Safety and Inspection Service (FSIS) **Best for: FSIS Announcements and Free Safety Guidelines** Checking recalls and safety alerts for ***meat, poultry, and processed egg*** products, as well as finding practical food-safety guidance for families available in English and Spanish.	**USDA's Food Safety and Inspection Service (FSIS)** provides recall and public health alert information for meat, poultry, and processed egg products. **How to use:** Use the FSIS recall database to check whether a specific product has been recalled and review details about the affected products, reason for the recall, and other safety information. The USDA's Food Safety Basics page provides practical, easy-to-follow guidance families can use every day to prevent foodborne illness at home. It covers food-safety practices such as cleaning, internal temperatures, handling leftovers, steps to following during/after an emergency, and more. Search for Recalls & Public Health Alerts
North Carolina Department of Health and Human Services (NCDHHS) **Best for: Finding North Carolina-specific** food recall information and practical guidance on what to do when a product has been recalled.	The North Carolina Division of Public Health provides information and links to FDA and USDA recall information, NC fresh produce recall information, guidance on what to do with a recalled product, and food recall handouts in English and Spanish. **How to use:** This is a useful starting point to access various resources including • The Consumer Product Safety Commission (CPSC) for recalled toys, household items, and other devices • Learn more about how to prevent exposure to lead in children's products such as clothing, bottles and sippy cups. • Communication Resources and Tools around lead poisoning and other common health hazards in the home. Available in English and Spanish.